

Warranty Overview / Credit Requirements

- In an effort to control warranty and assure the best quality part in the industry, Federal-Mogul instituted a new Carter warranty policy effective January 1, 2004. Your efforts to implement this policy are appreciated. Effective September 1, 2005, full compliance is necessary to receive proper credit.
- Carter fuel pumps are warranted to be free from defects in material and workmanship, under normal use and service, for 12 months from the date of purchase. The remedy for breach of this warranty is limited to **FREE** exchange of the product shown to our satisfaction to be defective. Liability for neglect, misuse, special, incidental, direct, indirect, and consequential damages is specifically disclaimed.
- To assure proper credit, the Carter in-tank electric fuel pumps installed and used must be accompanied by the strainer used on the allegedly defective pump. The strainer is like the oil filter on an engine, a new one must be installed to assure proper filtering of any contaminants.
- The allegedly defective part should be returned in the Federal-Mogul box for the **FREE** exchange and accompanied with a completed Federal-Mogul supplied warranty tag filled out with: reason for return, car owner name and telephone, installer business name, address and telephone, part number, make-model-year, alleged defect, duration of service, copy of original invoice or work order, and signature of installer.
- The information supplied on this tag is important to assure that proper credit is issued and to identify any quality issues with all F-M products. All tags and invoices are sent in for review to validate the credit, and to assure that Carter will continue to manufacture the highest quality fuel pump in the industry.

Warranty Tag requirements for no-charge replacement

- All information and signature required
- Copy of original work order or customer invoice
- Date of service on warranty tag is date installed & replaced

